GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Services Welfare - Human Resource Management-Streamlining of the processes relating to the service matters of employees-Nominating Section Officers of GAD (Services & HRM) Department as Nodal Officer (HRM) for coordination with the Secretariat Departments – Orders - Issued.

GENERAL ADMINISTRATION (SERVICES WELFARE) DEPARTMENT

G.O.RT.No. 1269 Dated: 03-07-2025

U.O. Note No.GAD01-SWCSJS(CJSC)/1/2021, GA (SW) Department, dated 15-06-2025.

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O R D E R:

The General Administration (Services & HRM) Department has initiated steps for developing e-platforms for ensuring responsive, efficient & time-bound redressal of the issues/grievances relating to service matters raised by the employees & the recognized service associations.

2. In the above regard, instructions have been issued, in the reference read above, to all the Secretariat Departments regarding the ATRs on the issues / demands raised by the recognized service associations & for uploading the same in the Nidhi Web portal.

3. The General Administration (Services & HRM) Department has also initiated steps for examination of the current processes pertaining to the service & allied matters of the employees, the need for business process re-engineering & developing e-platforms for making the system more robust, efficient & responsive.

4. In order to ensure the implementation of the above initiatives in a streamlined manner & for general coordination, the need is observed for designating a Nodal Officer (HRM) in the G.A.(Services & HRM) Department for coordinating with the Secretariat Departments, in order to understand the current processes, the change requirements, the collection of requisite data/information, the scrutiny of data, familiarization of key staff with the new e-platforms developed & the monitoring of progress etc.

5. In view of the above, the following Section Officers of the Services Section in the General Administration (Services & HRM) Department, are hereby designated as Nodal Officer(HRM) for the aforementioned purpose:

Sl. No.	Name of GAD Section	Nodal Officer(HRM) Name/ CFMS ID/ Mobile/ Email id	Secretariat Departments
1	GA (Services.A)	S. Srinivasa Rao (CFMS ID 14409683) Mobile No: 7330666151 suragani.srinivasa@ap.gov.in	(1) Home, (2) I & C, (3) CAF & CS and (4) Public Enterprises.
2	GA (Services.B)	B. Dronacharyulu (CFMS ID 14410319) Mobile No: 9490364409 dronacharyulu.b@gov.in	(1) Higher Education, (2) School Education, (3) Housing, (4) Energy and (5) I & I
3	GA (Services.C)	P. Anil Kumar (CFMS ID 14171927) Mobile No: 7995016365 anilkumar.p22@gov.in	(1) A & C, (2) AHDD & F,(3) MA & UD, (4) Dept. of WCD & SC, (5) YAT & C and (6) Law

(P.T.O.)

4	GA (Services.D)	G. Lakshmi (CFMS ID 14409680) Mobile No: 7995016366 lakshmi.gandi@gov.in	(1) Revenue, (2) Revenue (DM) (3) SD&T, (4) LFB & IMS, (5) SW, (6) TW, (7) BCW and (8) EWS.
5	GA (Services.E)	K. Vasu (CFMS ID 14407018) Mobile No: 9963101219 vasu.k@nic.in	(1) GAD, (2) TR & B, (3) EFS & T, (4) PR & RD, (5) Water Resources and (6) GSWS.
6	GA (DPC)	K. Vasu (CFMS ID 14407018) Mobile No: 9963101219 vasu.k@nic.in	(1) Finance, (2) Planning, (3) HM & FW (4) ITE & C and (5) Minorities Welfare.

6. The Special Chief Secretaries/Principal Secretaries/Secretaries to Government are requested to (a) instruct the Middle Level Officers(MLOs) of their Department to coordinate with the aforementioned Nodal Officer(HRM) & provide the information/ assistance, as & when required (b) designate a Middle Level Officers(MLOs) of their Department as the Nodal Officer (HRM) for coordination with the G.A.(Services & HRM) Department in the matters relating to employees & human resource management.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SHAMSHER SINGH RAWAT
SPL CHIEF SECRETARY TO GOVT. (SER. &HRM)

To
The Special Chief Secretaries/Principal Secretaries/Secretaries to Government
All the HoDs in the State
The Section Officers concerned
The Assistant Secretaries concerned, GAD.
Copy to
The Middle Level Officers concerned in the GAD.
The PS to Spl. CS to Govt. (Services & HRM)
All the Secretariat (OP) Departments.
The OSD to Chief Secretary
The OSD to Principal Secretary to Chief Minister
SC / SF.

//FORWARDED:BY ORDER//

SECTION OFFICER